

Guest Code of Conduct

Metropolitan Theatres is committed to providing a safe, comfortable and enjoyable entertainment experience for our guests.

To achieve this goal, we ask that our guests be courteous to other guests and refrain from disruptive or dangerous behavior, including but not limited to the following:

Illegal use of a video recording device.

Failing to be fully clothed or wearing inappropriate attire.

Wearing apparel with offensive language or images.

Using offensive language or gestures.

Carrying or displaying weapons of any kind -- real, costume or toy.

Loitering.

Wearing a mask, hood, costume, or makeup that obscures the face.

Fighting, engaging in intimidating, disorderly or disruptive behavior.

Being intoxicated or under the influence of drugs.

Possessing alcohol not purchased at this theatre, or consuming outside of the designated areas, or by guests under the age of 21.

Entering the theatre with food and drinks purchased elsewhere.

Operating devices that emit light or sound that may be disruptive to others during the film, or other disruptive behavior such as loud or frequent talking.

Inappropriate or suspicious behavior should be reported to theatre management.

Metropolitan Theatres reserves the right to prohibit guests from bringing bags larger than 14"x14" (e.g. backpacks, suitcases, duffle bags, etc.) on the premises. In addition, all bags and packages allowed on the premises are subject to an inspection. Please ensure that your belongings remain with you at all times. Metropolitan Theatres is not responsible for lost or stolen items.

REFUND POLICY

Violation of this Code of Conduct may result in removal from the theatre without a refund.

Thank you for your cooperation. Enjoy the show!

